

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Currently Amended) A method for facilitating communications ~~among persons~~ in an enterprise using a processor, the method comprising:

defining communities within the enterprise;

associating collaborative conversation channels with the communities wherein

~~each one of~~ the collaborative conversation channels ~~[[is]]~~ are respectively

associated with ~~[[a]]~~ specific ~~[[one]]~~ ones of the defined communities;

providing a member of a specific one of the defined communities with access to

the respective one of the collaborative conversation channels through a

user interface, with each one of the collaborative conversation channels

having an associated set of message types that is based on a topic of the

specific one of the defined communities and a member's role of the

member within the specific one of the defined communities, the associated

set of message types corresponding to a plurality of different message

templates;

receiving, through the user interface, a request to send a message having a

selected message type within a selected one of the collaborative

conversation channels, wherein the selected message type is selected at

the user interface ~~and the message is automatically filtered according to~~

~~the selected message type and according to pre-configured filter profiles-
corresponding to the member's role within the specific one of the defined-
communities; and~~

presenting one of the message templates that corresponds to the

selected message type;

filtering the message according to the selected message type and

according to filter profiles corresponding to the role of the member; and

sending the message having the selected message type through the selected
one of the collaborative conversation channels.

2. (Previously Presented) The method of claim 1 further comprising:

identifying members of a specific community; and

providing the identified members with access to one of the collaborative
conversation channels that corresponds to the particular community.

3. (Previously Presented) The method of claim 1 wherein each one of the defined
communities includes members with one of a common fortune or a common interest.

4. (Original) The method of claim 1 further comprising constructing the collaborative
conversation channels in accordance with at least one generic channel type.

5. (Previously Presented) The method of claim 4 wherein the generic channel type is selected from a group consisting of an operational channel, a strategic channel, and an educational channel.

6. (Original) The method of claim 1 wherein the set of message types includes predefined message templates.

7. (Previously Presented) The method of claim 1 wherein users obtain an implicit subscription to a collaborative conversation channel by becoming a member of one of the defined communities associated with one of the collaborative conversation channels.

8. (Previously Presented) The method of claim 1 wherein users obtain an implicit subscription to one of the collaborative conversation channels based on information in personal user profiles.

9. (Cancelled).

10. (Previously Presented) The method of claim 1 further comprising providing filters for filtering the message received through one of the collaborative conversation channels based on at least one of a community type for one of the defined communities

associated with one of the collaborative conversation channels and a channel type for one of the collaborative conversation channels.

11. (Previously Presented) The method of claim 10 wherein the filters are pre-configured based on a pre-configured community.

12. (Previously Presented) The method of claim 1 further comprising providing a predefined set of message types based on at least one of a community type for one of the defined communities associated with one of the collaborative conversation channels, a channel type for one of the collaborative conversation channels, and a community role for members of one of the defined communities associated with one of the collaborative conversation channels.

13. (Previously Presented) The method of claim 1 further comprising providing access to a community place for each one of the defined communities having collaborative components that are based on a community type for each one of the defined communities, wherein access to one of the collaborative conversation channels is provided through the community place.

14. (Currently Amended) A system, including a memory and at least one processor, for supporting collaboration in an enterprise, the system comprising:

a portal accessible from a plurality of client devices;

a plurality of enterprise base systems; and
a collaborative conversation channel application, running on the processor, for
providing members of a community with access through the portal to a
plurality of different message templates for a collaborative conversation
channel associated with the community, wherein the community relates to
a particular topic, and the application:

~~message templates allow~~ receives a member users to select
selection of a message type ~~message types~~ associated with
the particular topic and ~~the user's~~ a role of the member
within the community;

presents one of the message templates that corresponds to the
selected message type; and

~~the collaborative conversation channel allows the users to send~~
~~messages~~ sends a message having the selected message
type ~~from each of the plurality of client devices to~~
the members of the community ~~using the enterprise base~~
~~systems,~~

wherein the message is ~~automatically~~ filtered according to the
selected message type and according to ~~pre-configured~~ filter
profiles corresponding to the user's role of the member
within the community.

15. (Original) The system of claim 14 wherein the enterprise base systems comprise applications for facilitating communications.

16. (Original) The system of claim 15 wherein the enterprise base systems include a message server for sending messages to the community through the collaborative conversation channel.

17. (Original) The system of claim 14 wherein the collaborative conversation channel application allows users to list a plurality of available collaborative conversation channels.

18. (Original) The system of claim 14 wherein the collaborative conversation channel application allows users to search for a collaborative conversation channel.

19. (Original) The system of claim 14 wherein the collaborative conversation channel application provides a user interface for display on the client devices.

20. (Cancelled).

21. (Original) The system of claim 14 wherein messages sent through the collaborative conversation channel are received by members of the community in a message center of the portal.

22. (Previously Presented) The system of claim 21 wherein messages received in the message center have an associated icon to indicate the message type.

23. (Original) The system of claim 21 wherein each message received in the message center includes an identification of the community to which the message relates.

24. (Previously Presented) The system of claim 14 wherein the collaborative conversation channel filters the sending of messages to each member of the community based on a community type.

25. (Currently Amended) A non-transitory computer-readable medium storing a computer-executable program which, when executed by a processor, performs a method comprising:

providing a member of a community with access to collaborative conversation channels through a user interface, each one of the collaborative conversation channels associated with a specific community and having an associated set of message types that is based on a topic of the specific community and a member's role of the member within the specific community, the associated set of message types corresponding to a plurality of different message templates;

receiving, through the user interface, a request to access ~~a template~~ one of the message templates for a selected message type within one of the collaborative conversation channels, wherein the selected message type is selected at the user interface and the message is ~~automatically~~ filtered according to the selected message type and according to ~~pre-configured~~ filter profiles corresponding to the ~~member's role~~ of the member within the specific community;

presenting the template for the selected message type through the user interface;

receiving user input for the template through the user interface to create a message of the selected message type; and

providing the message to a particular community through the associated collaborative conversation channel.

26. (Cancelled).

27. (Cancelled).

28. (Currently Amended) The non-transitory computer-readable medium of claim 25 wherein filtering of messages is further based on a community type of the particular community.

29. (Currently Amended) A method for facilitating communications ~~among persons~~ in an enterprise using a processor, the method comprising:

defining communities within the enterprise;

associating collaborative conversation channels with the communities, with each

~~one of~~ the collaborative conversation channels respectively associated

with ~~[[a]] specific ones of the defined communities~~ community;

assigning a set of message types to each one of the collaborative conversation

channels, the set of message types corresponding to a plurality of

different message templates;

receiving a user community member selection of a specific message type for a

selected collaborative conversation channel, ~~which is the specific~~

message type being based on a topic of the specific community ~~one of the~~

~~defined communities~~ and a ~~member's~~ role of the community member

within the specific community ~~one of the defined communities~~, ~~for a~~

~~selected collaborative conversation channel and user input comprising~~

~~content of a message of the selected message type~~;

presenting one of the message templates that corresponds to

the selected message type;

receiving user input comprising content of a message of the selected message

type;

automatically filtering the message according to the selected message type and

according to ~~pre-configured~~ filter profiles corresponding to the member's role of the community member within the specific community ~~one of the defined communities~~; and

sending the message to at least one member of the specific community associated with the selected collaborative conversation channel.

30. (Cancelled).

31. (Previously Presented) The method of claim 29 wherein filtering the message is further based on a user profile associated with each of the members.

32. (Cancelled).

33. (Previously Presented) The method of claim 29 further comprising automatically associating filtering parameters with each of the members based on a community type for each one of the defined communities and a channel type for each one of the collaborative conversation channels.

34. (Previously Presented) The method of claim 33 wherein each one of the collaborative conversation channels comprises one of an operational channel and a strategic channel.

35. (Previously Presented) The method of claim 29 further comprising providing the members of the specific community with the set of message types, wherein the message types in the set are based on a community type for each one of the defined communities, a channel type for each one of the collaborative conversation channels, and a role of the member within each one of the defined communities.